



4161 Sladeview Crescent, Unit 7 & 8  
Mississauga Ontario, L5L 5R3 Canada  
Toll-free: 800-503-0078 Local: 905-615-9302  
Fax: 905-592-3969 Email: info@helpmobility.ca  
BN: 799365275RT0001

# Invoice

# INV00015834

Balance Due

**\$0.00**

## Bill To

**Elvira Risi**

Chartwell Valley Vista Retirement Residence:  
604-600 Valley Vista Dr  
Maple, Ontario L6A 4H2 Canada  
416-550-4754

## Ship To

Elvira Risi

Chartwell Valley Vista Retirement  
Residence:  
604-600 Valley Vista Dr  
Maple, Ontario L6A 4H2 Canada  
416-550-4754

Invoice Date : 2023-12-09

Service date : 2023-12-09

| # | Item & Description                                  | Qty              | Rate             | Tax             | Line total |
|---|---|------------------|------------------|-----------------|------------|
| 1 | Rental - Halsa Hospital Bed                         | 2.00<br>month/s  | 365.00           | 94.90<br>13.00% | 730.00     |
| 2 | Rental - M2 Foam Mattress                           | 2.00<br>month/s  | 0.00             | 0.00<br>13.00%  | 0.00       |
| 3 | Rental - Miscellaneous<br>Tri-Fold Bedside Fall Mat | 2.00<br>Unit     | 80.00            | 20.80<br>13.00% | 160.00     |
| 4 | Rental - Miscellaneous<br>Tri-Fold Bedside Fall Mat | 2.00<br>Unit     | 80.00            | 20.80<br>13.00% | 160.00     |
| 5 | Service<br>Disposal of an old bed                   | 1.00             | 165.00           | 21.45<br>13.00% | 165.00     |
| 6 | Delivery<br>Delivery, setup, and pickup             | 1.00<br>One-time | 265.00           | 34.45<br>13.00% | 265.00     |
| 7 | Fitted sheets<br>A package of two fitted sheets     | 1.00<br>unit     | 45.00            | 5.85<br>13.00%  | 45.00      |
|   |   |                  | <b>Sub Total</b> | 198.25          | 1,525.00   |

**Total** **\$1,723.25**

Payment Made **(-) 1,723.25**

**Balance Due** **\$0.00**

## Notes

Looking forward for your business.



ALL SALES ARE FINAL. NO REFUNDS, BUY-BACKS, OR RETURNS CAN BE OFFERED AFTER DELIVERY.

## TERMS AND CONDITIONS

### RENTAL

#### Refunds

- No refunds can be issued once delivery is completed.

#### Rental buyout

At Help Mobility, we understand that sometimes our clients may wish to purchase the medical equipment they have rented. That is why we offer the option to buyout rental items at a fixed price, regardless of how long they have been rented. Our sales representatives are always available to provide you with more information on the buyout price, so do not hesitate to consult with them if you're interested in purchasing your rented equipment.

#### Rental Usage:

- The intended usage of the equipment by the client shall strictly align with its design specifications and any other purpose of usage is expressly prohibited.
- The client must refrain from making any modifications, attachments, or removals to the equipment without a previous written approval by Help Mobility.
- It shall be the sole responsibility of the client to bear any losses, damages, destruction, or theft of the equipment until it is returned to Help Mobility. If the equipment is lost, damaged, destroyed, or stolen, the client shall promptly notify Help Mobility and shall be liable for the full retail price of the equipment.
- The client acknowledges and agrees that Help Mobility and its employees shall not be liable for any personal injuries, death, damages, losses, or expenses incurred by the client or any other person in connection with the rental or use of the equipment.
- Help Mobility shall not be responsible for any accidents, damages, or injuries caused by the client's negligence, misuse, or failure to follow proper instructions and guidelines for the equipment's use.

#### End of Rental and Pickups:

- The customer must **call** Help Mobility to place the pickup request.
  - Rental equipment pickup is scheduled within 10 business days for locations within an 80 kilometer radius from our facility. For customers located beyond 80 kilometers, the pickup date may be longer than 10 business days.
- If pickup occurs after the rental due date, the customer will not be charged for renewal, if the pickup is requested before the rental due date.
- If you require urgent pickup, we offer an expedited pickup option for an additional fee. Please contact us for pricing and availability.

#### **Cancellation charges:**

- Rental orders: If the cancellation is made on the delivery day, the customer will be charged an administrative fee equivalent to the delivery fee, and the remaining amount will be refunded.
- Service calls: A minimum charge of \$100 will apply if a service call is cancelled on the service day.
- All product sales are subject to 25% restocking fee if cancelled on or before the delivery day.
- Shipping charges are not refundable.